

Please fill in the form as detailed as possible. This will help in speeding up the analysis and subsequently our support!

ABSTRACT (keyword,subject)

Topic	
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GENERAL DATA (product detail)

Report Date		Product Type	
Reported by		Customer	
Site/Location		Country	

MATERIAL (defective material, main part)

Description		ID-Number	
Serial Number		Quantity	

ISSUE (questionnaire)

Detailed Description		Product Name/ID	
		Subject related	
		Responsible	
		Status	
		Action	
		Target Date	
		Date closed	
		RMA-No.	
Actions done so far			
Next steps			
Defect found (repairs)			
Solution			

ATTACHMENTS (supporting documents, links)

Documents	
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